



BOB CARVER Company

LIMITED WARRANTY

Bob Carver Company's amplification products are covered under warranty as follows:

Crimson 275

Five (5)-Year Limited Warranty on parts and vacuum tubes

Crimson and Raven 350

Ten (10)-Year Limited Warranty on parts and vacuum tubes

Silver Seven 900

Lifetime Limited Warranty on parts and vacuum tubes

This Limited Warranty initiates from the date of purchase, and is transferrable, provided that the new owner can produce a copy of the original sales receipt, or in the case of demonstration equipment, limited to the balance of warranty remaining after original shipment to the retailer.

CONDITIONS

This Warranty is subject to the following conditions and limitations. Only new products purchased through an authorized Bob Carver Company retailer are eligible for warranty coverage. The Warranty is void and inapplicable if the product has been used or handled other than in accordance with the instructions in the owner's manual, abused, or misused, damaged by accident or neglect or in being transported, or the defect is due to the product being repaired or tampered with by anyone other than Bob Carver Company or an authorized Bob Carver Company repair center. In the event that the owner's Bob Carver Company dealer cannot effect repairs, the product must be packed and returned to Bob Carver Company by the customer at his or her sole expense — only after obtaining a Return

Authorization approval. Bob Carver Company will pay return freight of its choice.

A RETURNED PRODUCT MUST BE ACCOMPANIED BY A WRITTEN DESCRIPTION OF THE DEFECT AND A PHOTOCOPY OF THE ORIGINAL PURCHASE RECEIPT.

This receipt must clearly list model and serial number, the date of purchase, the name and address of the purchaser and authorized dealer and the price paid by the purchaser. Bob Carver Company reserves the right to modify the design of any product without obligation to purchasers of previously manufactured products and to change the prices or specifications of any product without notice or obligation to any person.

REMEDY

In the event the above product fails to meet the above Warranty and the above conditions have been met, the purchaser's primary remedy under this Limited Warranty shall be to return the product to their Bob Carver Company dealer. IF they cannot contact or reach their dealer, the owner should directly contact Bob Carver Company and obtain a Return Authorization approval. Then the defect will be rectified without charge for parts or labor, including vacuum tubes during the 5-year Warranty period.

TRANSFER OF WARRANTY

This Warranty is transferrable from the original purchaser of the covered product.

IMPORTANT: *The new owner must receive a copy of the original purchase receipt from the original owner in order to continue warranty coverage.*

DURATION OF WARRANTY

This Warranty expires on the fifth anniversary of the date of purchase or fifth anniversary of the date of shipment to the authorized Bob Carver Company.

VACUUM TUBES

Crimson 275 vacuum tubes are warranted for five years or the fifth anniversary of the date of receipt by the customer.

Crimson 350 or Raven 350 vacuum tubes are warranted for ten years or the tenth anniversary of receipt by the customer.

Silver Seven vacuum tubes are warranted for the lifetime of the amplifier.

DEMONSTRATION EQUIPMENT

Equipment used by an authorized dealer for demonstration purposes is also warranted to be free of manufacturing defects in materials and workmanship for a period of five (5) years from the date of shipment to the dealer. After the first year, demo equipment needing warranty service must be packed and returned to Bob Carver Company by the dealer at his sole expense. Bob Carver Company will pay return freight of its choice. A returned product must be accompanied by a written description of the defect on an BOB CARVER Company RETURNED GOODS AUTHORIZATION form.

Dealer-owned demonstration equipment sold at retail within five (Crimson 275) or ten years (Raven 350 or Crimson 350) from date of shipment to the dealer is warranted to the first retail customer to be free of manufacturing defects in materials and workmanship for the duration of the appropriate Limited Warranty remaining (as measured from the date of shipment of the equipment to the dealer). In the event warranty service is needed under these conditions, the owner of the equipment must provide a copy of his purchase receipt, fulfilling the requirements described under "Conditions" above. The product must be packed and returned to Bob Carver Company by the customer at his or her sole expense. Bob Carver Company will pay return freight of its choice.

MISCELLANEOUS

ANY IMPLIED WARRANTIES RELATING TO THE ABOVE PRODUCT SHALL BE LIMITED TO THE DURATION OF THIS WARRANTY. THE WARRANTY DOES NOT EXTEND TO ANY INCIDENTAL OR CONSEQUENTIAL COSTS OR DAMAGES TO THE PURCHASER.

Some states do not allow limitations on how long an implied warranty lasts or an exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty does not cover claims for damage due to abuse, neglect, alteration, or attempted repair by unauthorized personnel and is limited to failures arising during normal use that are due to defects in material or workmanship in the product. Any implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this limited warranty. Bob Carver Company does not warrant compatibility of its products with future operating systems and / or hardware of other manufacturers.

WARRANTOR

Inquiries regarding the above Limited Warranty may be sent to the following address:

Bob Carver Company
1429 Avenue D #396
Snohomish, WA 98290 USA
ATTN: Customer Service